

KODY SALAK

(402)750-2232 ✉ kody@kodysalak.com

QUALIFICATIONS:

- Strong knowledge of VMware ESXi/vCenter Administration, Windows Server Administration, Microsoft 365, Veeam Backup, AD, GPO, DNS/DHCP, and SQL Server.
- Nine years of customer service gained through multiple careers
- Experience with Linux Server (CentOS 7 and Ubuntu 20.04/22.04), Cisco IOS/FortiGate configuration, Project Management, PowerShell/Bash scripting, and Ubiquiti devices/controllers

CERTIFICATIONS/ACHIEVEMENTS:

VMware Certified Professional – Data Center Virtualization	V.2023 (vSphere 7.0)
Team lead – Check Point Email Security Deployment	Finished July 2023
Team lead – CrowdStrike Implementation	Finished September 2022
Team lead – Windows 11 Migration	Finished October 2022
Migrated VMware ESXi/vCenter 6.7 to 7.0U3 Enterprise-Wide	Finished October 2022

EDUCATION:

Associates of Applied Science Degree Technical Services Support/Cisco Networking Northeast Community College, Norfolk, NE	Graduated May 2019
High School Diploma Columbus High School, Columbus, NE	Graduated May 2017

WORK EXPERIENCE:

Network Engineer Frontier Cooperative Lincoln, NE	October 2023 – Present
<ul style="list-style-type: none">• Configure, deploy, and maintain a 60+ site Cisco Meraki SD-WAN network environment• Maintain Frontier's VMware and server environment• Configure, deploy, and maintain Frontier's surveillance camera network• Maintain Frontier's workstation security by managing with CrowdStrike• Configure and maintain Frontier's 300+ device Windstream OfficeSuite phone system• Work with Frontier's energy department to deploy GasBoy/Passport solutions for fuel stations• Provide hardware support of Dell workstations, servers and SANs• Maintain documentation on systems and projects using ManageEngine SD	

KODY SALAK

(402)750-2232 ✉ kody@kodysalak.com

Systems Administrator | Duncan Aviation
Lincoln, NE

April 2021 – October 2023

- Provide hardware support (repairs and new deployments) of Dell servers and SANs
- Plan, implement, and test server solutions
- Maintain documentation on systems and projects
- Maintain backups of servers and virtual machines using CommVault
- Deploy and evaluate Azure systems for threats and auditing based on CMMC controls
- Interact with vendors to acquire and manage server/compute system resources
- Track time and assets in standardized ticketing system (Track-IT!)
- Work with team members to budget each years' fiscal spending budget
- Support the server infrastructure for over 3000 endpoints

Systems Administrator / Service Desk Spec. | Kidwell, Inc.
Lincoln, NE

September 2019 – April 2021

- Configured and maintained Veeam backups
- Managed and maintained over 300 Windows, macOS, and iOS endpoints
- Managed Kidwell's multi-site VMware environment
- Managed server and workstation patching, updates, and warranty
- Managed Kidwell's Mitel phone system
- Answered phone calls as they came in from clients
- Maintained a 150+ ticket-per-week service desk
- Troubleshoot customer VMware, Hyper-V, and SAN devices

Customer Service Rep. | Northeast Community College
Norfolk, NE

September 2017 – May 2019

- Helped customers with all software questions
- Answered phones and provided specific accurate feedback over the phone by walking through a solution to the problem.
- Repaired hardware that came into the office
- Maintained a workstation that received 100+ tickets and phone calls daily
- Mapped Northeast's multiple campus network with Visio
- Updated documentation on applications/procedures for the Network Services department
- Helped System Administrators maintain a 200+ virtual server environment with server migrations, patches
- Helped Network Cabling technician route cables, test cables, and install Access Points

Notice: This document was last updated May 9th, 2024. It may be outdated. Please email kody@kodysalak.com for an updated copy/more information about my professional life.